Chautauqua Institution

is a community on the shores of Chautaugua Lake in southwestern New York state that comes alive each summer with a unique mix of fine and performing arts, lectures, interfaith worship and programs, and recreational activities. Over the course of nine weeks, nearly 100,000 visitors will stay at Chautaugua and participate in programs, classes and community events for all ages — all within the beautiful setting of a historic lakeside village.

(Internet Access

Please see reverse side for Wi-Fi Hotspot locations. wifi.chq.org

The Smith Memorial Library offers public-access computers. Public Wi-Fi is also available in many areas around the grounds.

(A) Tram and Buses

Daily 7:40 a.m.-8 p.m. (approximate) Additional hours following evening programs

Please see the Tram and Buses Guide for route information, available at the Main Gate Welcome Center and Visitors Center.

The Institution provides complimentary, regularly scheduled shuttle bus and tram service on the grounds during the season.

(b) Assistance for People with Disabilities Wheelchair / Scooter Rentals • 716.357.6263

We work very hard to accommodate accessibility needs by offering a number of options to help:

- Enter the grounds using a 45-minute "drop off" pass. These passes are available at the Main Gate automobile entrance, just north of the Main Gate Welcome Center. After passengers are dropped off, the vehicle must be parked in the Main Lot. Gate passes and parking pass must be shown at the gate.
- Park in the large designated section of the Main Lot. You will need a state-issued parking permit to park in this area. You must then cross the highway where you can board a bus or tram to your destination.
- Electric scooters may be rented/registered at the Main Gate Welcome Center. Wheelchairs are also available for rent. All are rented on a first-come basis.
- For further assistance, please visit the Main Gate Welcome Center upon arrival and request the assistance of a supervisor.

Lost & Found (summer season only)

Hours: Daily, 8 a.m.-4 p.m. (closed for lunch noon-1 p.m.)

Lost & Found is located in the transportation building, marked by **9**, **\$1**, in the blue area of the Institution map.

Directory of Shops, Services and Dining

- Main Gate Welcome Center Area
- Bestor Plaza

- (\$) ATM
- (i) Information

Fitness and Recreation

- **R8** Golf Club / Pro Shop
- R10 Fitness Center / Pool at Turner
- Jamestown Cycle
- R15 Sailing Center, John R. Turney
- R18 Sports Club
- R19 Tennis Center

Groceries

- Farmers Market
- Plaza Market

Laundry

- Soap Opera Laundromat
- **F41** Shaw Laundry



Dining*

- 2 Ames (1)
- Afterwords Café 🕒
- The Brick Walk Cafe (\$)
- Coffee Gazebo
- R8 The Double Eagle Café 🕒
- Food for Thought
- Gallery Café 🕒
- **F4** Heirloom Restaurant (\$)
- La Familia (1)
- Tally Ho (1)

Salons / Spas

- St. Elmo Spa
- Vincenza Salon and Spa

Services

- Bus Tour of the Grounds
- Dr. Robert R. Hesse Welcome and Business Center
- F10 Chautauqua Cinema
- Chautauguan Daily, The (newspaper)
- Chautauqua County Visitors Bureau (i)
- S1 Lost & Found @
- Post Office
- Smith Memorial Library
- Visitors Center (i)

Shops

- Amphitheater Gazebo
- Chautauqua Bookstore
- Chautaugua Wearhouse
- CHQ Tech Squad **F45** Gallery Store
- at Strohl Art Center
- GG My Love
- GG My Love II Gretchen's Gallery
- The Lemon Tree
- Pat's at Chautaugua

* Visit dining.chq.org for all dining options.

Questions?

We are here to help.

General Information • chq.org

716.357.6200 info@chq.org

Ticket Office • CHQTickets.com

716.357.6250 ticketoffice@chq.org

Visitors Center (summer season only)

Saturday-Thursday, 9 a.m.-5 p.m. Friday, 9 a.m.-7:30 p.m. 716.357.6490

Group Rates

716.357.6262

Stay connected with us









ONLINE.CHQ.ORG

Chautauqua Institution is a non-profit organization, dependent upon your gifts to fulfill its mission. Gate tickets and other revenue cover only a portion of the cost of your Chautaugua experience.

Chautauqua Institution

PO Box 28 Chautauqua, NY 14722 chq.org

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CHAUTAUQUA INSTITUTION

CHAUTAUQUA, NEW YORK

Map of the Grounds

Grounds information and directory of shops, services and dining



For more information, visit chq.org





House Numbers: On streets running perpendicular to the lakeside, numbers generally **increase** as you travel toward Route 394 from the lake. On the streets running parallel to the lakeside, Bestor Plaza is the center point and numbers generally increase as you travel away from it in either direction

Preston

(N,4) Promenade

(K,3)

(P,6) Haven

(Q.8) Hawthorne

(b) (ii) (s) (a) (i)

То

Green

Lot

LEGEND

Main Gate Welcome Center

Route 394

Main

Lot







To **R8** Golf Club / Pro Shop and 🕑 **D1** The Double Eagle Café



Brick Walk

(permit only)

Main Highway

Route 394 -

→ One Way

S2

S3

Jamestown Cycle Shop

Soap Opera Landromat

Emergency Services

Fire Department

Police Department

(Bike Rentals)

Business Center

with Disabilities

Ticket Office

Will Call

Assistance for People

Group Sales

